

YOUR DENTAL VISIT



TELEPHONE BOOKING

Make contact and booking via telephone. You may be booked in for a telephone consultation.



SCREENING FOR COVID

All patients and staff are screened for COVID-19 symptoms and history for everyone's safety.



CALL US ON ARRIVAL

Let us know when you have arrived. Wait in the car or outside until we call you in, bring minimum amount of belongings and come unaccompanied unless you require a parent or carer. If you have a mask come wearing it.



TEMPERATURE CHECK

On arrival the nurse will let you in and check your temperature to make sure you don't have a fever.



HAND SANITISER

You will be asked to sanitise your hands on arrival and please avoid touching walls and doors.



WE WILL BE IN PPE

You will be escorted to the surgery. The clinician and staff will be wearing PPE - it's still us behind the masks! We will then go ahead with your appointment and there maybe some things that we have to do differently.



DISINFECTION

When you leave the room we will thoroughly disinfect the surgery and sterilise instruments in our dedicated decontamination room according to our infection control policies.



PAYMENT

Payments are ideally taken over the phone. (if you do not have a card and wish to pay by cash then bring the exact amount in a clear plastic bag and hand over to the nurse on arrival).